

ALYSSA PADAYHAG

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SUMMARY

Full Stack Web Developer looking for a full-time position.

PROFESSIONAL EXPERIENCE

Flavors United

Dayton, OH

Full-stack Web Developer

03/2023 - 03/2026

- Assist IT Director with all needs in the IT Department, including camera installs, hardware and software installs
- Develop workflows for business needs
- Manage customer tickets
- Create scripts in NetSuite for business needs and efficiency
- 3 years of NetSuite experience, assisted in migration from in-house application to NetSuite. Maintenance, scripts, workflows, administration

RepairPartsPlus

Carlsbad, CA

Customer Service, Administration, Product Manager

01/2020 - 05/2022

- Managed product listings on Volusion, Shopify, and Amazon by adding new listings and editing existing ones to achieve better product listing design, increasing customers and revenue by 50%
- Maintained Amazon advertising campaigns by researching customer behavior with keywords daily and creating or updating campaigns, allowing a 50% profit increase for the company
- Coordinated website platform migration from Volusion to Shopify to use a simpler e-commerce platform and reduce costs, creating a new website from the ground up
- Handled CRM - customer service via email, phone, chat, and improved customer satisfaction by 80%

Klein Electronics

Escondido, CA

Technical Support, Administrative Assistant

10/2015 - 01/2019

- Conducted web maintenance to help the in-house graphic designer and learned valuable e-commerce skills - managing products, maintaining BigCommerce website, updating content
- Operated QA/QC product testing for new products and RMA items for new product listings and restock
- Coordinated website platform migration from X-cart to BigCommerce
- Handled technical and customer support via email, phone, and in-person

EDUCATION

Thinkful

Online

Certificate, Software Engineering

03/2022 - 12/2022

- Learned industry best practices and software development standards with a focus on Javascript, HTML5, CSS3, React Native, Node.js, PostgreSQL, RESTful API's, algorithms, and data structures
- Developed and deployed mobile-first applications while learning new languages and frameworks, spending several hours per week collaborating with and learning from senior web developers in a mentor-student relationship